

## What happens after the replacement is completed?

- It is very important that you flush your internal plumbing. The contractor will leave flushing instructions, which are also available on our website.
- The contractor will leave an NSF-53 certified pitcher to filter the water for drinking and cooking, which should be used for 6 months following the replacement.
- In 3-6 months, you will receive a sample test kit in the mail, please collect a water sample and return. Instructions will be provided with the kit.

### For more information about

**Lead Free JC, please visit our website:**

**[leadfreejc.com](http://leadfreejc.com)**

**or contact us at:**

**(201) 365-6189**

**[leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)**

*¿Necesita este folleto en español? Llame al (201) 365-6189 o envíenos un correo electrónico [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)*



# Lead Free JC

**JCMUA LEAD SERVICE PIPE REPLACEMENT PROGRAM**

Jersey City is taking proactive steps to protect residents by replacing all lead service lines over the next decade.

Jersey City is diligently pursuing available funding programs to support the cost of this work.

## What does this mean?

You are receiving this package because JCMUA has determined your service line may be made of lead. Please visit [leadfreejc.com](http://leadfreejc.com) to check your service line material.

## What action do I need to take?

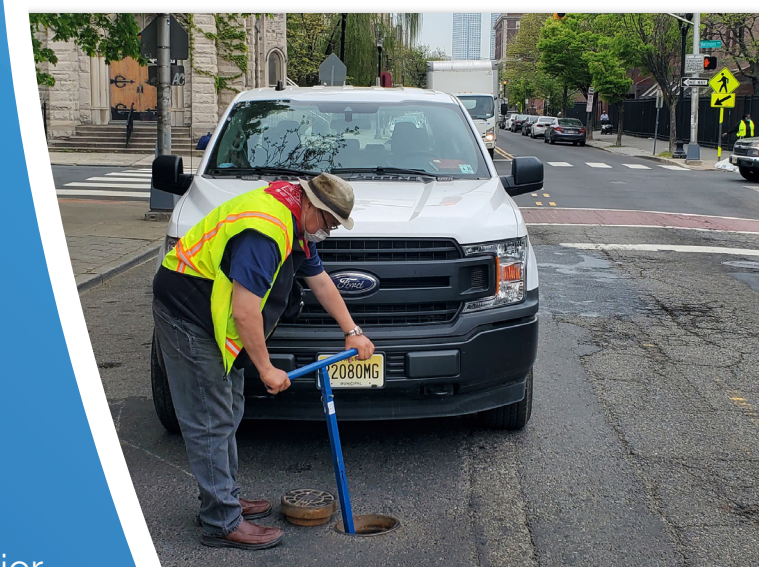
Simply review the enclosed agreement, sign and send it back to us (by email or mail). If you are a landlord, it is your responsibility to notify your tenants of the upcoming work.

## What happens after returning the signed agreement?

You will be contacted by the JCMUA's contractor prior to replacement to schedule a home visit to review the replacement process with you. **This is your time to ask questions!** A lead service line replacement typically takes 4-8 hours and it is necessary to shut off the water service for a period on the day of replacement.

## Questions?

Call us at (201) 365-6189 or email us at [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)



**Questions?** Call us at (201) 365-6189 or email us at [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)  
*If you are not the owner, please contact us to provide your landlord's contact information.*

**Questions?** Call us at (201) 365-6189 or email us at [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)  
*If you are not the owner, please contact us to provide your landlord's contact information.*



## Additional Resources

**Frequently Asked Questions**  
[leadfreejc.com/faqs](http://leadfreejc.com/faqs)

**Service Line ID Tool**  
[leadfreejc.com/servicelineid](http://leadfreejc.com/servicelineid)

## 2 Easy Steps to Start Your Replacement Process:

1. Sign the enclosed agreement
2. Scan a copy and send it to us at [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)

Or, mail it back to us at:  
**LeadFree JC Support Center**  
**13-15 Linden Ave E**  
**Jersey City, NJ 07305**



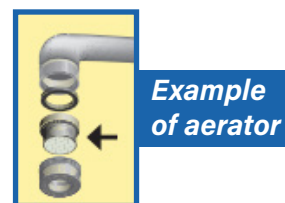
## Post-Service Line Replacement Info

*To reduce risks of lead exposure, follow these important measures after your lead service line replacement.*

### Household flushing

After replacing lead service lines, lead levels in the water can be temporarily elevated due to particulate lead that may break off during construction and become trapped in the internal plumbing. As a result, lead levels in drinking water can be elevated for several months following replacement. After work on your water line is completed by the contractor, **it is important for you to flush all household plumbing lines to remove debris that may have become trapped in your water lines.** To minimize lead exposure, the construction crew will flush the new service line using an outside spigot, but flushing the entire household plumbing is the responsibility of the customer. **You should flush indoor plumbing by following these instructions:**

1. Remove aerators, or screens, from all faucets to allow a clean and clear path to flush any trapped particles. Also, to clear the screen of debris, separate the individual parts inside the screen, soak the parts in white vinegar for 5 minutes and gently scrub with a brush.
2. Beginning with the lowest level of your home, fully open all faucets (highest flowrate possible) using cold water only, including sinks, bathtubs, or showers, until all faucets are running in your home. Make sure that all water is draining properly from faucet locations.
3. Let the water run for at least 30 minutes from the time the last faucet was opened, which should be on the top floor.
4. After 30 minutes, turn off each faucet starting at the bottom floor.
5. Reattach aerators or screens.



### For 30 days after construction

If you have not used the water in a few hours, open the cold-water faucet to maximum flow for 5 minutes before using for cooking/drinking. If the water has not been used for more than a week, repeat steps 1-5 above to fully flush the internal plumbing before using for drinking or cooking.

Clean aerator weekly for the first 30 days using the procedure described above.



## Use the NSF-53 filter pitcher provided for drinking and cooking

After work is done on a lead service line the contractor will leave a water filter pitcher certified to remove lead for your use. The pitcher will come with a filter cartridge designed to last up to 6 months. Be sure to read the instructions included in the kit for proper set up, use and maintenance.

### Use filtered water for:

- Drinking
- Washing fruit and vegetables
- Cooking
- Making infant formula
- Making coffee or tea
- Making foods that absorb water like rice and beans

## Tips for using your NSF-53 filter

- The water filter pitcher is NSF-53 certified to filter lead from the drinking water if used properly.
- Make sure to follow the instructions to get the filter properly secured in the pitcher.
- Store extra filtered water in another container, so it's ready to use when needed for cooking or making infant formula.
- Keep your water pitcher and any additional filtered water in a cool, dry, dark place, like the refrigerator, to help prevent mold and bacteria from growing.
- If you did not receive a pitcher after lead line replacement, please reach out to Lead Free JC Call Center at (201) 365-6189.



Scan this QR code to watch a video outlining this process

## Post Replacement Sampling

The last step in the post replacement process is to take a sample of your water from a kitchen tap or location in your home where drinking water is typically consumed. You will receive a free lead test kit in the mail approximately 3 months after the replacement to test the water for lead levels. Detailed instructions will be provided in the test kit for collecting the sample. The sample kit will have a pre-paid postage label to mail back to the lab. You will receive a copy of the result letter by mail once the testing has been completed.



# FAQs About the Replacement & Restoration Process

**1. How soon is this happening?** This package is typically mailed a few months prior to the start of service line verification and subsequent lead service line replacement work.

**2. I signed and returned the agreement to JCMUA, what else do I need to do?** If you did not already, please complete the Service Line ID form on the JCMUA LeadFree JC website to identify the material the water pipe is made of coming into your home. Visit [leadfreejc.com/servicelineid](https://leadfreejc.com/servicelineid) for simple instructions on how to identify the pipe material and submit it to JCMUA.

**3. How far in advance of the work will the contractor contact me to schedule replacement?** The contractor will reach out to you approximately 1-2 weeks prior to replacement work beginning on your street. At that time, the contractor will schedule a time to meet with you to look at the water line coming into your home and go over the replacement process with you.

**4. What if I don't have a lead service line?** Even if the service line material coming into your home is observed to be non-lead, the portion in the street may need to be confirmed. The contractor will dig a test pit in the street, yard or sidewalk to visually observe the service line material from main to curb and curb to building. If the contractor does not find lead, the test pit will be backfilled and no other work is necessary. It is not necessary that anyone is home when the contractor excavates test pits.

**5. Do I have to be home during the replacement of my service line?** Yes. Someone (age 18 or older) needs to be at home on the day of replacement. Construction crews will need access to the area where the water line enters the home (this is typically in the basement) during the replacement process. It will be different for each property but typically the replacement will take 6-8 hours.

**6. Will construction disturb my yard or driveway?** The contractor will make every effort to minimize disruption to your property by using non-intrusive, trenchless methods for replacement. In some cases, trenchless methods may not be feasible and a trench may be dug to install the new service line.

**7. Is this going to tear up my sidewalk?** Any sidewalk pads damaged or removed will be replaced at the end of the project. All sidewalk restoration will generally be done at the same time in each neighborhood. As a temporary measure, the contractor will backfill the excavated area with gravel until final restoration can be completed.

**8. Will my street be impacted?** The contractor will be required to comply with Jersey City's traffic control and road restoration requirements. Excavated areas may be covered with steel plates and/or temporary pavement until all work on your street has been completed. At that time, final paving and permanent restoration will be done.

**9. Will you replant my grass?** Yes, any areas of grass disturbed by excavation will be backfilled and restored with top soil and seed.

**10. Will trees, bushes or flowers that must be removed by the contractor to access the service line be replaced?** The contractor will make every effort to minimize disruption. However, some shrubs, flowers, gardens or trees may need to be removed. Restoration of landscaping will be the responsibility of the homeowner, the contractor will make every effort to minimize damage to landscape where possible and notify homeowners of the expected limits of disturbance.

**11. Will you replace any outside steps or walls that are removed to do the work?** The contractor will make every effort to minimize disruption and notify homeowners of the expected limits of disturbance. JCMUA will not replace or rebuild any hard scape structures such as retaining walls, steps, brick pathways etc. that had to be removed during the excavation of the water lines. That will be the responsibility of the homeowner, but JCMUA will make every effort to minimize damage to hardscaping where possible.

**12. What if my meter or where the service line enters my home is behind a wall or under the floor?** It is the homeowner's responsibility to provide the contractor access to the meter or service lines inside the home. This may mean you have to remove drywall, paneling, pull up flooring, move a washer, dryer, water heater or anything that may impede the contractor's access to the water line or meter. When the contractor meets with you before the replacement, these types of issues will be brought to your attention.

**13. How long will it take for the contractor to complete restoration after replacement?**

Restoration will be dependent upon the nature of the pre-construction site conditions and the time of year work is completed. If asphalt paving restoration is required, temporary paving will be applied and then permanent paving installed generally within 90 days. Topsoil and seeding will be performed within several days of completion of the installation when grass areas are impacted. If work is completed in the winter, paving and seeding will occur in the spring.



# Right of Entry Agreement

[PREMISE ADDRESS]

[PREMISE CITY], [PREMISE STATE] [PREMISE ZIPCODE]

Dear Property Owner of [PREMISE ADDRESS],

Pursuant to N.J.S.A. 58:12A-40 et seq., the Jersey City Municipal Utilities Authority ("JCMUA") is required to notify customers, non-paying consumers, owners, and off-site owners of a property (e.g., landlord) when it is known that their property is served by a lead service line. The JCMUA's most recent service line inventory indicates that the water service line from the JCMUA's water main to your home may contain lead. Our service line inventory is available at [leadfreejc.com](http://leadfreejc.com).

The statute authorizes the JCMUA to perform a full inventory of all service lines, even those existing on private property. The JCMUA has implemented a Lead Service Line Replacement Program whereby you may choose to have the JCMUA replace your lead service line with a new copper line at no direct cost to you. You also have the option to replace the lead service line at your own cost and expense and may thereafter, apply for a bill credit from the JCMUA to recover a portion of the costs you incurred in completing the lead service line replacement.

**Under either option, pursuant to New Jersey law, the lead service line must be replaced.**

***This Letter or Right of Entry Agreement, depending upon the Option selected below, must be executed and returned to the JCMUA within 10 days of receipt. If you are a tenant, please provide a copy of this document to your landlord to authorize and sign.***

## SELECT ONE OF THE OPTIONS BELOW

By indicating your choice below, signing and returning this Agreement, you, as the Owner of the Property:

**OPTION 1:** Grant the JCMUA, its Representatives and Contractor the right to enter your Property and home (only as necessary for the lead line confirmation and replacement) between the hours of 7:00 a.m. and 5:00 p.m. on weekdays to replace your lead service line at no direct cost to you, in accordance with the terms set forth below.

**OR**

**OPTION 2:** Agree to replace your lead service line at your expense within six (6) months and submit proof of the completed work to the JCMUA. If you choose to replace your lead service line at your own expense, you may be eligible to receive a credit toward your water bill. To apply for this credit and receive other important information related to the credit, visit: [leadfreejc.com](http://leadfreejc.com).

**If you have selected OPTION 1, you must carefully review Pages 3-5, provide the necessary information, sign the Right of Entry Agreement, and return a completed original to the JCMUA.**

**If you have selected OPTION 2 please execute Page 6 agreeing to complete the lead service replacement at your expense within six (6) months, and return a completed original to the JCMUA.**



## **EXECUTE ATTACHED RIGHT OF ENTRY AGREEMENT IF SELECTING OPTION 1**

The Contractor and other representatives will need access to your Property to perform the work associated with the Lead Service Line Replacement (“replacement work”). The replacement work requires access to the water meter inside your home, and involves:

- 1. Shutting off your water service for approximately eight (8) hours;**
- 2. Removing your existing lead service line;**
- 3. Replacing the lead service line with a new copper service line (from the street to your home and through your basement wall to the existing water meter);**
- 4. Connecting the new service line to the JCMUA water main; and**
- 5. Flushing the new service line.**

Before beginning work, the Contractor will examine the areas of the property that will be disturbed by construction and provide a scope of work that may need to be performed by the Contractor prior to, or after, the service line replacement. The Contractor will notify you when they will require access to your Property to perform the work. It is your responsibility to provide reasonable access to the service line and water meter location on the property, including access to the wall or floor area where the water service line enters the building. You will be responsible for moving any items blocking access such as boxes, furniture, washers, dryers, etc. If you do not provide the necessary access, the JCMUA reserves the right to invoke all available legal remedies.

The Contractor and Representatives will suitably identify themselves prior to entering the Property. They may continue to enter and access the Property until the project is completed.

# RIGHT-OF-ENTRY AGREEMENT

I, \_\_\_\_\_ affirm that I am the lawful owner ("Owner") of the Property, which has the street address of \_\_\_\_\_ ("Property"). I hereby grant the JCMUA, the Contractor engaged for the purpose of replacing the lead service line, its agents, and employees the right to enter and access my Property, so that the Contractor can perform and complete the replacement work on the Property. I authorize the JCMUA, the contractor, its agents, and employees to: (i) take photographs and videos of the interior and exterior of the Property in the area of the water service line before and after installation; (ii) bring workers, materials, equipment, and supplies onto the Property; and (iii) utilize the Property for the purpose of performing the work necessary to replace the lead service line.

If your Property is rental property, then you must notify your tenant(s) of your participation in the Lead Service Line Replacement Program and of the scheduled work.

**IMPORTANT: You agree and understand that the Lead Service Line Replacement Work cannot begin until the JCMUA has received this signed Right of Entry Agreement.**

IN CONSIDERATION FOR AND AS A CONDITION TO THE PERFORMANCE OF THE LEAD SERVICE LINE REPLACEMENT, YOU, THE UNDERSIGNED, HEREBY RELEASE AND FOREVER DISCHARGE THE JCMUA, ITS AGENTS AND EMPLOYEES (COLLECTIVELY THE "JCMUA") FROM ANY/ALL LIABILITY AND/OR CLAIMS ARISING IN CONNECTION WITH THE PERFORMANCE OF THE LEAD SERVICE REPLACEMENT WORK.

YOU AGREE TO HOLD ONLY THE CONTRACTOR, HIRED TO REPLACE THE LEAD SERVICE LINE, RESPONSIBLE FOR ANY/ALL LIABILITY AND/OR CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THE PERFORMANCE OF THE LEAD SERVICE REPLACEMENT INCLUDING BUT NOT LIMITED TO LIABILITY FOR INJURY, DEATH, DAMAGE, OR LOSS TO PERSONS, REAL PROPERTY, OR PERSONAL PROPERTY. YOU UNDERSTAND THAT THE JCMUA IS NOT RESPONSIBLE FOR CLAIMS OF ANY KIND ARISING FROM THE LEAD SERVICE REPLACEMENT WORK.

# SIGN AND RETURN RIGHT OF ENTRY AGREEMENT

Name (Print Name): \_\_\_\_\_

**Property Address**

Premise Address: [PREMISE ADDRESS] [PREMISE CITY], [PREMISE STATE] [PREMISE ZIPCODE] \_\_\_\_\_

Property ID/SPID: [SP\_ID] \_\_\_\_\_

**Mailing Address**

Street Number: \_\_\_\_\_ Street Name: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Phone Number: \_\_\_\_\_  Cell  Home

E-mail Address: \_\_\_\_\_

**A. YOUR PRESENCE DURING WORK:** Someone must be present while the Replacement Work is being performed to provide the Contractor with access to the property. If you cannot be present during the replacement, please provide the contact information of a representative that you have authorized to provide us with access to your property:

**Representative Name:** \_\_\_\_\_

**Daytime Phone:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**B. CLAIM PROCEDURES:** If you wish to bring a claim against the JCMUA's Contractor for damage to your property in connection with the Lead Service Line Replacement Program and this Right of Entry, please Contact the Contractor directly.

## EXECUTE IF SELECTING OPTION 2

If you are planning to replace your lead service line at your own expense, please contact the JCMUA at (201) 365-6189 prior to replacement so that we can coordinate our efforts.

**Name (Print Name):** \_\_\_\_\_

**Property Address**

**Premise Address:** [PREMISE ADDRESS] [PREMISE CITY], [PREMISE STATE] [PREMISE ZIPCODE] \_\_\_\_\_

**Mailing Address**

**Street Number:** \_\_\_\_\_ **Street Name:** \_\_\_\_\_

**City:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_  **Cell**  **Home**

**E-mail Address:** \_\_\_\_\_