



August 19, 2025

## NOTICE OF UNKNOWN SERVICE LINE COMPOSITION

Dear Resident,

EPA's Lead and Copper Rule Revisions require that all water systems notify customers, non-paying consumers, and any off-site owner of a property (e.g., landlord) when they are served by a service line of unknown composition. Our service line inventory is available at [leadfreejc.com](https://leadfreejc.com). Our most recent service line inventory indicates that the above address in the subject line has a service line(s) of **unknown composition**. We want to investigate further and determine if that service line is made of lead.



Scan here to visit  
[leadfreejc.com/servicelineid](https://leadfreejc.com/servicelineid)

We are asking customers for their help in identifying the part of the service line that enters the building at the water meter. There are simple step by step guidelines on our website that you can follow to determine that material and then submit the material to us. Scan the QR code to get to the Service Line Self ID tool on our webpage. It will only take a few minutes of your time and will be extremely helpful in updating our service line inventory.

If it is determined that the service line at your property is made of lead, we will use this information to prioritize your property for future lead line replacement. This initiative is crucial for safeguarding the health of you and your neighbors, and your participation is vital in making Jersey City lead-free.

If you have any questions about this process, you can contact us by phone at the LeadFree JC call center at 201-365-6189 or email [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com).

### What is a service line?

A service line is a portion of pipe that connects the water main to the building inlet. In Jersey City, the entire service line from water main to the building is owned by the customer.

JCMUA had initiated a program called LeadFreeJC in which JCMUA is replacing lead service lines. This will be a multi- year

program and there is a lot of work to be done. Areas will be divided into contracts for investigation and replacement. All properties in the JCMUA distribution system will eventually be included as the program moves along. Please visit [leadfreejc.com](http://leadfreejc.com) for additional information on this program.

If you have any specific questions, we can answer please feel free to reach out to the call center. Since the start of this project in 2023 JCMUA has replaced approximately 1,440 lead service lines with new copper service lines.

Please be advised that the water supplied to JCMUA customers is tested regularly and continues to be in compliance with all state and federal lead levels. Lead service line replacement is a proactive measure being taken by the JCMUA to protect residents in the future. There are an estimated 10,000 lead service lines in Jersey City, and JCMUA's goal is to replace all of them by June 2031. If you are planning to replace your lead service line on your own, contact the LFJC call center at (201) 365-6189 prior to replacement so that we can coordinate our efforts.

## Health Effects of Lead

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or worsen existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these negative health effects. Adults can have increased risks of heart disease, high blood pressure, and kidney, or nervous system problems.

## Sources of Lead in Drinking Water

Although most lead exposure occurs from inhaling dust or from contaminated soil, or when children eat paint chips, the U.S. Environmental Protection Agency (USEPA) estimates that 10 to 20 percent of human exposure to lead may come from lead in drinking water. Infants who consume mostly mixed formula can receive 40 percent to 60 percent of their exposure to lead from drinking water. Lead is rarely found in the source of your drinking water but enters tap water through corrosion, or wearing away, of materials containing lead in the water distribution system and household plumbing materials. These materials include lead-based solder used to join copper pipes, brass, and chrome-brass faucets, and in some cases, service lines made of or lined with lead.

New brass faucets, fittings, and valves, including those advertised as "lead-free," may still contain a small percentage of lead, and contribute lead to drinking water. The law currently allows end-use brass fixtures, such as faucets, with up to 0.25 percent lead to be labeled as "lead free". However, prior to January 4, 2014, "lead free" allowed up to 8 percent lead content of the wetted surfaces of plumbing products including those labeled National Sanitation Foundation (NSF) certified. Visit the NSF website at [www.nsf.org](http://www.nsf.org) to learn more about lead-containing plumbing fixtures. Consumers should be aware of this when choosing fixtures and take appropriate precautions.

When water stands in lead service lines, lead pipes, or plumbing systems containing lead for several hours or more, the lead may dissolve into your drinking water. This means the first water drawn from the tap in the morning, or later in the afternoon if the water has not been used all day, can contain fairly high levels of lead.

## Steps You Can Take to Reduce Exposure to Lead in Drinking Water

For a full list of steps visit: [state.nj.us/dep/watersupply/dwc-lead-consumer.html](http://state.nj.us/dep/watersupply/dwc-lead-consumer.html)

- ▶ **Run the cold water to flush out lead** Let the water run from the tap before using it for drinking or cooking any time the water in the faucet has gone unused for more than six hours. The longer the water resides in plumbing the more lead it may contain. Flushing the tap means running the cold-water faucet. Let the water run from the cold-water tap based on the length of the lead service line and the plumbing configuration in your home. In other words, the larger the home or building and the greater the distance to the water main (in the street), the more water it will take to flush properly. Although toilet flushing or showering flushes water through a portion of the plumbing system, you still need to flush the water in each faucet before using it for drinking or cooking. Flushing tap water is a simple and inexpensive measure you can take to protect your health. It usually uses less than one gallon of water.
- ▶ **Use cold, flushed water for cooking and preparing baby formula** Because lead from lead-containing plumbing materials and pipes can dissolve into hot water more easily than cold water, never drink, cook, or prepare beverages including baby formula using hot water from the tap. If you have not had your water sampled or if you know, it is recommended that bottled or filtered water be used for drinking and preparing baby formula. If you need hot water, draw water from the cold tap and then heat it.
- ▶ **Do not boil water to remove lead** Boiling water will not reduce lead; however, it is still safe to wash dishes and do laundry. Lead will not soak into dishware or most clothes.
- ▶ **Use alternative sources or treatment of water** You may want to consider purchasing bottled water or a water filter. Read the package to be sure the filter is approved to reduce lead or contact NSF International at 800-NSF-8010 or [www.nsf.org](http://www.nsf.org) for information on performance standards for water filters.
- ▶ **Determine if you have interior lead plumbing or solder** If your home/building was constructed prior to 1987, it is important to determine if interior lead solder or lead pipes are present. You can check yourself, hire a licensed plumber, or check with your landlord. \*Note that per C.58:12A-41, Section 2 the definition of a lead service line now includes lead connectors (lead goosenecks, lead pigtails or other lead fitting) and galvanized service lines
- ▶ **Replace plumbing fixtures and service lines containing lead** Replace brass faucets, fittings, and valves that do not meet the current definition of "lead free" from 2014 (as explained above). Visit the NSF website at [nsf.org](http://nsf.org) to learn more about lead-containing plumbing fixtures. If you are planning to replace your lead service line, contact us at 201-365-6189.

- ▶ **Remove and clean aerators/screens on plumbing fixtures** Over time, particles and sediment can collect in the aerator screen. Regularly remove and clean aerators screens located at the tip of faucets and remove any particles.
- ▶ **Test your water for lead** Call us at 201-365-6189 to find out how to get your water tested for lead. Testing is essential because you cannot see, taste, or smell lead in drinking water.
- ▶ **Get your child tested** Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about lead exposure. New Jersey law requires that children be tested for lead in their blood at both 1 and 2 years of age and before they are 6 years old if they have never been tested before or if they have been exposed to a known source of lead.
- ▶ **Have an electrician check your wiring** If grounding wires from the electrical system are attached to your pipes, corrosion may be greater. Check with a licensed electrician or your local electrical code to determine if your wiring can be grounded elsewhere. DO NOT attempt to change the wiring yourself because improper grounding can cause electrical shock and fire hazards.
- ▶ **Water softeners and reverse osmosis units** will remove lead from water but can also make the water more corrosive to lead solder and plumbing by removing certain minerals; therefore, the installation of these treatment units at the point of entry into homes with lead plumbing should only be done under supervision of a qualified water treatment professional.

The owner or operator (e.g., landlord) of a multi-unit dwelling (e.g., apartment building) must distribute this information to every resident. Delivery of a hard copy of the notice must be done by hand, or mail, and by posting the information in a conspicuous location in the common area of each dwelling.

Please share this information with all other people who consume this water at this location, especially those who may not have received this notice directly (for example, people in nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact JCMUA Lead Free JC Call Support Center at (201) 365-6189 or email us at [leadfreejc@jcmua.com](mailto:leadfreejc@jcmua.com)

This notice is being sent to you by JCMUA. State Water System ID#: [NJ0906001]

Date distributed: August 19, 2025